

WHOLESALE FIELD SERVICES

Instant access to a national team of skilled professionals

Spark Wholesale Field Services is a pay as you go team of technical professionals who will undertake any task you require.

You can create a presence in New Zealand, or enhance your current one, to provide 24/7 technical support for your customer base at a single fixed rate.



One rate

Our team can commission, install and maintain hardware or software in your name, around the clock. Onsite grey area diagnostics and problem isolation/resolution services.



Simple engagement

Log your request via our always on portal for fast deployment and clear communication.



Extend your presence

Spark Wholesale Field Services engineers can represent your brand on-site.



Skilled technicians

Access to over 180 staff that can commission, install and maintain hardware in your name.



Business continuity

Peace of mind. The right skills, in the right place, at any time for you.



Spark Wholesale Field Services engineers provide you with total confidence. We guarantee the highest quality of workmanship and competitive service.

Our technical specialists have the skills required for all of your IT&T requests, allowing you to leverage our substantial investment in training.

Our team represents you when working with your customers becoming an extension of your workforce. Our technicians act with the highest levels of professionalism adhering to stringent SLA's for both provision and assure activities.

To find out more information, contact your Spark Wholesale Account Manager or visit:

SPARKWHOLESALE.CO.NZ

Key Product Features

24hr fault restoration support to minimise business impact

Access to subject matter expertise and vendor support for hardware and software

Charging is minimum 1 hour with ¼ hour intervals thereafter

Quoted pricing for large projects

24hr installation service to minimise business disruption

Build and on-site service, commission, install and maintain hardware or software

On-site grey area diagnostics and problem isolation/ resolution services

On-site preventative maintenance, administration and housekeeping services

Project work including full installation, national roll outs, implementation and relocations

Small consulting requirements including audits or site surveys